

Message Text

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47

ACTION SCSE-00

INFO OCT-01 ISO-00 /001 W

----- 123258

P 131518Z NOV 75

FM AMEMBASSY LONDON

TO SECSTATE WASHDC PRIORITY 6504

UNCLAS LONDON 17483

E.O. 11652:N/A

TAGS: CASC

SUBJECT: W/W: NORMAN DE WITT'S DISSATISFACTION WITH
EMBASSY

REF: STATE OM OF 10/28/75

1. AS REF. OM, RECEIVED BY EMBASSY NOVEMBER 12, REFERS TO COMPLAINT ON EMBASSY RESPONSE TO ONE OF NUMEROUS PHONE CALLS RECEIVED ON AUGUST 5, OVER THREE MONTHS AGO, IT IS DIFFICULT TO PIN DOWN. NO REPEAT NO MEMBER OF SCS BRANCH OF EMBASSY RECALLS THE INCIDENT.

2. HAD DE WITT REACHED SCS IN HIS "FIRST THING TUESDAY MORNING" TELEPHONE CALL, HE WOULD HAVE BEEN ASKED TO APPEAR AT THE EMBASSY TO DISCUSS THE MATTER AS PROCEDURES DESIGNED TO ASSIST AMERICANS WITH FINANCIAL PROBLEM, PARTICULARLY 7 FAM 375.4-2A PROVISIONS, ARE NORMALLY NOT REPEAT NOT DISCUSSED IN TELEPHONE CONVERSATIONS. HAD DE WITT INQUIRED ABOUT CASHING \$5.00 CHECK, HE COULD HAVE BEEN REFERRED TO AMERICAN AID OFFICE WHICH NORMALLY BEGINS DAILY OPERATIONS AT 10 A.M. AND WILL CASH SMALL CHECKS DEPENDING UPON CIRCUMSTANCES AND INDIVIDUAL MERITS OF CASE. AND GIVEN CIRCUMSTANCES DESCRIBED IN DE WITT'S LETTER, SCS WOULD ALSO HAVE BEEN PREPARED TO USE AUTHORITY FOR GRANTING MINIMUM LOAN UNDER 7 FAM 375.

2. EMBASSY REGRETS VERY MUCH THE UNFORTUNATE RESPONSE DE WITT RECEIVED AND CAN ONLY SURMISE THAT HE EITHER DID NOT CONTACT AN EMBASSY STAFF MEMBER KNOWLEDGEABLE IN SCS
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PROCEDURES OR, IF HE DID, HE DID NOT CLEARLY DESCRIBE HIS

CIRCUMSTANCES TO PERSON HE REACHED.

RICHARDSON

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NNN

Message Attributes

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Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 JAN 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
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